

2nd Meeting of Regional Experts in Quality Assurance in general education

8th November 2017

Venue: Dubrovnik Hotel, Ljudevita Gaja 1, Zagreb

AGENDA

Goals of the meeting:

- To present the existing practices in the quality management of QA institutions
- To discuss the benefits, challenges and recommendations for various quality management mechanism
- To present an example of an IT system supporting the implementation of quality assurance aspects
- To discuss the proposed Action plan for the Regional network of experts in QA and agree on the next steps
- Study visit to the Croatian Centre for the External Evaluation of Education

7th November 2017

	Arrival of participants
20:00	Dinner at the Hotel

8th November 2017

8:30 – 9:00	Registration
9:00 – 9:15	Welcome addresses: <ul style="list-style-type: none"> - Ms Maja Jukić, Croatian Centre for the External Evaluation of Education, Director - Ms Tina Šarić, Education Reform Initiative of SEE, Director
9:15 – 10:15	Existing practices of quality management mechanisms: <ul style="list-style-type: none"> - Finland (Aila Korpi and Jani Goman, counsellors of education, Finnish Education Evaluation Centre) Questions and answers
10:15 – 10:35	Coffee break
10:35– 11:15	Peer learning – exchanges of practices <ul style="list-style-type: none"> - Serbia (Gordana Čaprić, deputy director, Serbian Institute for education quality and evaluation)

	<ul style="list-style-type: none"> - Croatia (Maja Jukić, director, Croatian Centre for External Evaluation of Education)
11:15 – 12:15	<p>Discussion (participants divided into small groups)</p> <ul style="list-style-type: none"> - Challenges and benefits of different internal quality assurance mechanisms and processes - Identification of risks and challenges within QA institutions - Identification of possibilities for exchanges, upgrades, improvements, through the use of internal quality management mechanisms - Conclusions - Further steps
12:15 – 13:15	Lunch break
13:15 – 14:00	<p>Presentation of the IT system (Mike Janić, Managing Director, SoNET)</p> <ul style="list-style-type: none"> - IT system to support the implementation and analysis of national examinations - Potentials of the system to support internal operations of institutions - Potentials of the system to support internal and external evaluation processes <p>Questions and answers</p>
14:00 – 15:00	<p>Presentation of the Action plan for the Regional Network of Experts in QA (Tina Šarić, ERI SEE Director)</p> <p>Discussion (participants divided into groups)</p> <ul style="list-style-type: none"> - Presentation of the conclusions per discussion groups - Conclusions and further steps
15:00 – 15:30	Transport to the Croatian Centre of External Evaluation of Education
15:30 – 17:00	Study visit to the Croatian Centre for External Evaluation of Education
20:00	<p>Transport back to the hotel</p> <p>Official Dinner Vinodol Restaurant, Teslina 10, Zagreb <i>Meeting point hotel lobby at 19.30h</i></p>
9th November 2017	
	Departure of the participants